

## Survey on Training Needs

The Hobart City Council is a Registered Training Organisation that is considered about the training needs of Parking and Information Officers within our industry.

To ascertain the training needs of Parking and Information Officers within our industry, could you please complete the following survey and return to the Hobart City Council GPO Box 503E Hobart Tasmania 7001.

The results of this survey will allow the Hobart City Council to evaluate the needs of our industry and develop training programs that will enable Parking and Information Officers within our industry to gain nationally recognised qualifications.

Council name:

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Department within  
organisation:

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Contact Person:

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Phone:

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Address:

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What are the training needs of your department? (eg. require customer service skills)

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At what level does your staff require these training needs? (eg. Certificate III in local government)

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|--|------------------------------|-----------------------------|
| Does your organisation use external training resources to training Parking and Information Officers? | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| If Yes, what type of training?   |                              |                             |
|  |                              |                             |
|  |                              |                             |
|  |                              |                             |
| Does your organisation provide in-house training to Parking and Information Officers?                | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| If Yes, what type of training?   |                              |                             |
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The Hobart City Council can provide training in the following areas, if you are interested in any please tick:

|   |                          |
|---|--------------------------|
| Certificate III in Local Government (Governance & Administration)       | <input type="checkbox"/> |
| Certificate III in Local Government (Environmental Health & Regulation) | <input type="checkbox"/> |
| Access Learning Opportunities   | <input type="checkbox"/> |
| Workplace Health & Safety   | <input type="checkbox"/> |
| Work Effectively in Local Government                                    | <input type="checkbox"/> |
| Work with Others in Local Government                                    | <input type="checkbox"/> |

The Hobart City Council can design, develop and deliver training to suit your organisation's requirements:

|   |                              |                             |
|---|------------------------------|-----------------------------|
| Would you be interested in accessing the training the Hobart City Council provides in the future? | Yes <input type="checkbox"/> | No <input type="checkbox"/> |
| Would your organisation be interested in our Training Calendar for the next 6 months?             | Yes <input type="checkbox"/> | No <input type="checkbox"/> |

*Thank you*