



*12<sup>th</sup> Annual National Workshop  
26-28 November, 2008*

*Conference Centre, Holiday Inn  
159 Roma Street Brisbane*

**26 NOVEMBER 2008**

5:00-7:00 - Official Welcome by Brisbane City Council's Councillor Geraldine Knapp Brisbane Square Floor 16 Conference Centre (Confirmed)

**27 NOVEMBER 2008**

**CONFERENCE DAY 1**

8.00-8.30	Registration and collection of Workshop material.
8.30-8.45	Greg Sullivan Manager CARS Workshop opening address
8.45-9.00	Introduction of Steering Group -Acknowledgment of Major Sponsors- Matthew Tyrell
<b>9.00-10.15 – SESSION 1</b>	
9.00-9.45	The Evolution of Parking in Brisbane City Council- Colin Swann Team Leader, Central Parking, Brisbane City Council
9.45-10.15	Gold Sponsor
<b>10.15-10.45</b>	<b>TRADE EXHIBITIONS AND MORNING TEA</b>
10.45-12.15	Queensland Ombudsman's Office- "Good Decision Making"- Craig Allen (inc Workshop)
12.15-12.45	Feedback on Victorian Steering Group Meeting September 2008- Graeme McKinnon Victorian Representative- ANPSG
<b>12.45-2.00</b>	<b>TRADE EXHIBITIONS- LUNCH</b>
2.00-2.30	Gold Sponsor
2.30-3.15	Best Practice Parking Regulation- Greg Sullivan Manager Compliance and Regulatory Services
<b>3.15-3.45</b>	<b>TRADE EXHIBITIONS AND AFTERNOON TEA</b>
3.45-4.15	Gold Sponsor
4.15-5.00	City of Melbourne Parking Compliance Officers- "A Leadership Focus" - Steve Neagle- Manager Parking Compliance, City of Melbourne

5.00	<b>Close Workshop – Day 1</b>
7.00-10.00	<b>Kookaburra River Queen cruise- Brisbane River – yet to be confirmed</b>



*12<sup>th</sup> Annual National Workshop  
26-28 November, 2008*

*Conference Centre, Brisbane Square  
266 George Street Brisbane*

**28 NOVEMBER 2008  
CONFERENCE DAY 2**

8.00-8.15	Registration and collection of Workshop material.
8.15-9.15	Bill Turner- Conflict Resolution
9.15-10.30	Leadership vs Management Part 1- Steve Griffiths
<b>10.30-11.00</b>	<b>TRADE EXHIBITIONS AND MORNING TEA</b>
11.00-11.30	Gold Sponsors
11.30-1.00	Leadership vs Management Part 2- Steve Griffiths (Workshop)
<b>1.00-2.00</b>	<b>TRADE EXHIBITIONS AND LUNCH</b>
2.00-2.30	Official Close of 12 <sup>th</sup> National Parking Steering Group Workshop- ANPSG